**Corporate Social Responsibility Fact Sheet**

**Middle East, India and Africa**

<table>
<thead>
<tr>
<th>Headquarters</th>
<th>Dubai, United Arab Emirates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Workforce</td>
<td>10,000+</td>
</tr>
<tr>
<td>Service Area</td>
<td>More than 220 countries and territories</td>
</tr>
<tr>
<td>Main Hubs</td>
<td>Dubai, United Arab Emirates</td>
</tr>
<tr>
<td>Countries/Territories Within Area</td>
<td>80+</td>
</tr>
</tbody>
</table>

**Environmental Initiatives**
- Use of Boeing 777 in MEISA network
- Eco-drive training
- LEED Gold Certification – FedEx India Headquarters, Mumbai, India
- ISO 14001 certifications in 9 countries
- Solar facility – Port Elizabeth, South Africa
- FedEx Delivery Manager® International in 14 countries

**Recent CSR Awards**
- ‘Great Place to Work’ in the UAE and India
- Annual Insights Middle East Call Center & CX Awards: ‘Best Industry Call Center (Logistics)’ (2019)

**Philanthropic and Volunteer Programs**
- FedEx Cares - In FY20, more than 3,200 team members gave 8,550 hours of their time in 36 cities across 10 countries.
- Better Bus Challenge – India
- Society for Educational Welfare and Economic Development (SEED) in Uttar Pradesh, India
- Education For Employment – UAE
- Oprah Winfrey Learning Academy for Girls – South Africa

**Countries**

FedEx Delivery Manager (FDMI) helps customers reduce transportation emissions by allowing them to proactively customize final delivery, lowering the number of second delivery attempts needed.