



Corporate Social Responsibility Fact Sheet

Middle East, India and Africa

Headquarters	Dubai, United Arab Emirates
Workforce	10,000+
Service Area	More than 220 countries and territories
Main Hubs	Dubai, United Arab Emirates
Countries/Territories Within Area	80+
Environmental Initiatives	<ul style="list-style-type: none"> • Use of Boeing 777 in MEISA network • Eco-drive training • LEED Gold Certification – FedEx India Headquarters, Mumbai, India • ISO 14001 certifications in 9 countries • Solar facility – Port Elizabeth, South Africa • FedEx Delivery Manager® International in 14 countries
Recent CSR Awards	<ul style="list-style-type: none"> • ‘Great Place to Work’ in the UAE and India • Annual Insights Middle East Call Center & CX Awards: ‘Best Industry Call Center (Logistics)’ (2019) • National Business Awards in South Africa: ‘Customer Focus category winner’ (2018)
Philanthropic and Volunteer Programs	<ul style="list-style-type: none"> • FedEx Cares - In FY20, more than 3,200 team members gave 8,550 hours of their time in 36 cities across 10 countries. • Better Bus Challenge – India • Society for Educational Welfare and Economic Development (SEED) in Uttar Pradesh, India • Education For Employment – UAE • Oprah Winfrey Learning Academy for Girls – South Africa

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Countries

FedEx Delivery Manager (FDMi) helps customers reduce transportation emissions by allowing them to proactively customize final delivery, lowering the number of second delivery attempts needed.

