## Corporate Social Responsibility Fact Sheet

### Latin America and Caribbean

<table>
<thead>
<tr>
<th>Headquarters</th>
<th>Miami, Florida, U.S.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Workforce</td>
<td>19,000+</td>
</tr>
<tr>
<td>Service Area</td>
<td>More than 220 countries and territories</td>
</tr>
<tr>
<td>Main Hubs</td>
<td>Miami, Florida, U.S.</td>
</tr>
<tr>
<td>Countries/Territories</td>
<td>50+</td>
</tr>
<tr>
<td>Within Area</td>
<td></td>
</tr>
</tbody>
</table>

### Environmental Initiatives
- Use of Boeing 757 and 767 in LAC network
- Alternative fuel vehicles in Brazil and Chile
- Upgraded 327 vehicles, including trailers, trucks and tractor units in Brazil
- FedEx Delivery Manager® International in 21 countries and territories

### Recent CSR Awards
- Lifetime Achievement Award from St. Jude Research Children’s Hospital to Julio Barrionuevo, SVP Operations
- CEMFI – Social Responsibility Enterprise (Mexico) – 12 consecutive years
- GiroLimpio “Por la ruta verde para Chile” certification (sustainable efforts and energy efficiency in the ground transportation industry)
- ISO 50001-2011 certification, “Sistemas de Gestión de Energía,” Chile domestic operations
- For the 12th year, FedEx Express Mexico – “Empresa Socialmente Responsable” (Socially Responsible Enterprise) by the Mexican Center for Philanthropy – CEMFI

### Philanthropic and Volunteer Programs
- Gira de la Educacion in Mexico
- Field in a Box in Brazil
- Orbis International Hospital Plane Visit to Jamaica

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327 fuel-efficient vehicles added in Brazil, including trailers, trucks and tractor units.