



# Corporate Social Responsibility Fact Sheet

## Europe

|                                      |  |
|--------------------------------------|--|
| Headquarters                         | Hoofddorp, Netherlands   |
| Workforce                            | 52,000+  |
| Service Area                         | More than 220 countries and territories  |
| Main Hubs                            | Charles-de-Gaulle Paris, France    Liège, Belgium<br>Cologne, Germany  |
| Countries/Territories Within Area    | 45+  |
| Environmental Initiatives            | <ul style="list-style-type: none"> <li>• Use of Boeing 757, 767 and 777 in European network</li> <li>• Eco-drive training</li> <li>• Alternative fuel vehicles in Belgium, France, Germany and Italy</li> <li>• Cargo bicycles and electric-assisted tricycles</li> <li>• LEED Platinum Certification – FedEx International Center, Hoofddorp, NL</li> <li>• ISO 14001 certifications in 28 countries</li> <li>• Solar facilities – Machelen, Belgium; Montpellier, France; and Cologne, Germany</li> <li>• Geothermal energy facility – Geneva, Switzerland</li> <li>• FedEx Delivery Manager® International in 21 countries</li> <li>• Carbon-neutral domestic shipping (TNT) – Belgium, Germany, Luxembourg and Netherlands</li> <li>• Fee-based carbon-neutral international shipping (TNT)</li> </ul> |
| Philanthropic and Volunteer Programs | <ul style="list-style-type: none"> <li>• Safer Cycling Advocate Program (delivered with the Global Alliance of NGOs for Road Safety)</li> <li>• EASST UK (Eastern Alliance for Safe and Sustainable Transport) – three road safety projects in Eastern Europe</li> <li>• Football for Employability program in collaboration with UEFA Foundation for Children</li> <li>• Sponsorship of Junior Achievement entrepreneurial education programs, with team member mentoring networks in Romania, France, Netherlands, Spain and Sweden</li> </ul>   |

### LEED Platinum Certification FedEx International Center

- Over 1000 GreenCalc+ Points
- EU Energy Label score: A+++
- Carbon neutral
- Energy positive classification
- Living sedum roof
- On-site energy produced with “Green Machine”

