# Corporate Social Responsibility Fact Sheet

## Canada

<table>
<thead>
<tr>
<th>Headquarters</th>
<th>Mississauga, Ontario, Canada</th>
</tr>
</thead>
<tbody>
<tr>
<td>Workforce</td>
<td>6,400+</td>
</tr>
<tr>
<td>Service Area</td>
<td>More than 220 countries and territories</td>
</tr>
<tr>
<td>Main Hubs</td>
<td>Mississauga, Ontario, Canada</td>
</tr>
<tr>
<td>Countries/Territories Within Area</td>
<td>1</td>
</tr>
</tbody>
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### Environmental Initiatives
- Use of Boeing 757 in the Canadian network
- Electric bicycle pilot in Toronto
- Eco-drive training
- Off-road alternative fuel vehicles in Toronto
- FedEx Ground EarthSmart Champion sites in AB, NB, ON and QC
- LED lighting retrofits underway in AB, BC, ON and QC
- FedEx Delivery Manager® International

### Recent Awards
- AOH Best Employers Survey - Platinum Employer (2018)
- Contact Center Employer of Choice® (2018)
- SQM Group First Contact Resolution Improvement Award (2019)

### Philanthropic and Volunteer Programs
- FedEx Cares Employee Community Fund - to date, more than 400 charities have benefitted
- Orbis Canada Plane Pull for Sight
- Skate To Great
- Tree Canada community greening programs
- Operation Warm
- Parachute road safety program
- SickKids Foundation
- Make-A-Wish Quebec

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**Eco-drive**

- No idling while stopped
- Gentle acceleration
- Maintaining flat speed
- Easing off the accelerator early before braking
- Careful use of air conditioning

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