



Corporate Social Responsibility Fact Sheet

Canada

Headquarters	Mississauga, Ontario, Canada
Workforce	6,400+
Service Area	More than 220 countries and territories
Main Hubs	Mississauga, Ontario, Canada
Countries/Territories Within Area	1
Environmental Initiatives	<ul style="list-style-type: none"> • Use of Boeing 757 in the Canadian network • Electric bicycle pilot in Toronto • Eco-drive training • Off-road alternative fuel vehicles in Toronto • FedEx Ground EarthSmart Champion sites in AB, NB, ON and QC • LED lighting retrofits underway in AB, BC, ON and QC • FedEx Delivery Manager® International
Recent Awards	<ul style="list-style-type: none"> • AOH Best Employers Survey - Platinum Employer (2018) • Contact Center Employer of Choice® (2018) • SQM Group First Contact Resolution Improvement Award (2019)
Philanthropic and Volunteer Programs	<ul style="list-style-type: none"> • FedEx Cares Employee Community Fund - to date, more than 400 charities have benefitted • Orbis Canada Plane Pull for Sight • Skate To Great • Tree Canada community greening programs • Operation Warm • Parachute road safety program • SickKids Foundation • Make-A-Wish Quebec

Eco-drive

- No idling while stopped
- Gentle acceleration
- Maintaining flat speed
- Easing off the accelerator early before braking
- Careful use of air conditioning

