



# Corporate Social Responsibility Fact Sheet

## Canada

Headquarters	Mississauga, Ontario, Canada
Workforce	6,400+
Service Area	More than 220 countries and territories
Main Hubs	Mississauga, Ontario, Canada
Countries/Territories Within Area	1
Environmental Initiatives	<ul style="list-style-type: none"> <li>• Use of Boeing 757 in the Canadian network</li> <li>• Electric bicycle pilot in Toronto</li> <li>• Eco-drive training</li> <li>• Off-road alternative fuel vehicles in Toronto</li> <li>• FedEx Ground EarthSmart Champion sites in AB, NB, ON and QC</li> <li>• LED lighting retrofits underway in AB, BC, ON and QC</li> <li>• FedEx Delivery Manager® International</li> </ul>
Recent Awards	<ul style="list-style-type: none"> <li>• AOH Best Employers Survey - Platinum Employer (2018)</li> <li>• Contact Center Employer of Choice® (2018)</li> <li>• SQM Group First Contact Resolution Improvement Award (2019)</li> </ul>
Philanthropic and Volunteer Programs	<ul style="list-style-type: none"> <li>• FedEx Cares Employee Community Fund - to date, more than 400 charities have benefitted</li> <li>• Orbis Canada Plane Pull for Sight</li> <li>• Skate To Great</li> <li>• Tree Canada community greening programs</li> <li>• Operation Warm</li> <li>• Parachute road safety program</li> <li>• SickKids Foundation</li> <li>• Make-A-Wish Quebec</li> </ul>

## Eco-drive

- No idling while stopped
- Gentle acceleration
- Maintaining flat speed
- Easing off the accelerator early before braking
- Careful use of air conditioning

